



July 22, 2020

To our valued fleet partners:

I want to thank you and your drivers for continuing to work so hard through the coronavirus pandemic. As the COVID-19 pandemic continues and we are seeing a possible second surge hit the country, our top priority remains the health and safety of our employees and customers.

TravelCenters of America continues to take proactive and appropriate steps to help minimize the spread of COVID-19, including enhanced cleaning measures and social distancing, always following guidance from the Centers for Disease Control (CDC).

The CDC (and now the White House) continues to advise that face coverings are an effective tool to combat the spread of COVID-19 in public settings. Employees at all our locations are required to wear a face mask or covering while working. As an additional measure to help minimize the spread of COVID-19, effective Wednesday, July 29, 2020, we will be joining Pilot/Flying J and Loves in requiring all customers (with the exception of those with medical conditions and children) to wear face masks or coverings while visiting our locations.

As an essential business, we have a responsibility to provide a safe experience at our sites and see this as a step everyone can take for their personal safety and for the safety others. Requiring face coverings at our travel centers nationwide is a further demonstration of our commitment to promoting a safe environment.

We ask that you help us communicate this important message to your drivers and let them know we want everyone to have peace of mind while visiting us. These are certainly challenging and stressful times and we appreciate your cooperation and understanding of our decisions. We have always taken pride in maintaining clean and safe operations and sites and we intend to continue to play a leadership role.

Throughout the pandemic, your professional drivers have worked tirelessly to ensure essential goods and services are delivered around the country. Our employees have worked tirelessly so our sites could remain open. Working together, we can help combat COVID-19.

We look forward to continuing to serve you as this situation evolves. Thank you, as always, for your continued support and loyalty.

Jon Pertchik